Delivering exceptional service to United States Postal Service employees and their families since 1925



# **Atlanta Postal Credit Union**

mothers • fathers • children • sisters • brothers • grandparents • aunts • uncles • nieces • nephews • grandchildren • in-laws

## Chairman's Report Moses M. Spence Chairman of the Board

brothers grandparents aunts uncles niece nephews grandchildren in-laws mothers father children sisters brothers grandnieces nephews grandchild fathers children sisters uncles nieces ne 2004 was a challenging year as the economy began to slowly recover from 2003's turmoil and all-time low interest rates. The Credit Union was not sheltered from the effects of the sluggish economy. But despite these outside factors, we are pleased to report that Atlanta Postal Credit Union recorded another year of solid performance. APCU maintained assets of just under \$1.5 billion and served the financial needs of more than 90,000 members. A summary of APCU's 2004 financial results is included in this Annual Report.

The measure of any organization's success does not reside in a single year's results. It is the ability to weather the good times and the difficult times, year in and year out. For APCU this means continually offering members unbeatable rates on loans and deposits and providing service at a level members expect and deserve. We have made every effort to achieve these objectives in 2004.

On a sad note, two of our retired directors passed away in late 2003 and 2004. We also lost a past member of the Credit Union's Credit Committee in 2004.

Mr. Joseph H. Butler passed on December 29, 2003. Mr. Butler served on APCU's Board of Directors from 1979 until 1986.

Mr. George A. Fowler served on the Credit Union's Board of Directors from 1976 until 1988. He was the Chairman of the Board from 1982 until 1985. Mr. Fowler died January 19, 2004.

Andrew L. Kee served on Atlanta Postal's Credit Committee for over 21 years from 1958 through 1979. He also served as Chairman of the Credit Committee for several years. Mr. Kee died on November 9, 2004.

These gentlemen were loyal and dedicated volunteers who gave freely of their time, wisdom and insight. We sincerely appreciate the enormous contributions each has made to the Credit Union and are grateful for their many years of service.

The Board of Directors, volunteers, managers and staff remain committed to keeping APCU a sound and strong Credit Union. We will always put our members' best interests in the forefront. The values upon which Atlanta Postal Credit Union was established - long-term stability, fiscal strength, integrity, and service excellence - remain our operating foundation. These values have served us well for 80 years.

We thank you for your continued support and look forward to a prosperous 2005.

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2004 marks the end of our 79th year of service to members of Atlanta Postal Credit Union. Throughout the years we have strived to provide the best, most economical financial products available while maintaining outstanding service levels. The Board of Directors and entire staff have a clear direction because each of us recognizes that in order to be successful we must continually focus on and give outstanding support to each and every member.

Financially, the Credit Union continued to experience sound growth in 2004. We are proud of our position as the 47th largest credit union in the nation. We also have the distinction of being in the top ten of the largest credit unions in capital to assets, operating expenses to average assets, and number of members to employees. These figures demonstrate that while we continue growing at a steady pace, we control expenses and operate the Credit Union efficiently. Because of this, we can pay above market rates on deposits and offer lower rates on loans.

We are pleased with the financial achievements APCU enjoyed during the past year. We are proud of the improvements made to service levels and products offered. For example, we implemented a new Youth Membership Program to help our young members learn the importance of building a solid financial foundation for their future. We introduced Members Financial Services to offer a greater variety of financial services options to members. We enhanced our Visa Credit and Debit Card programs by adding Visa ScoreCard Rewards at no charge to our members. And we redesigned our Web site and improved its functionality.

We remain committed to providing excellent service and to the continued strengthening of the service standards our members have come to know and expect. We are indeed thankful for the loyalty, support and confidence each of our over 90,000 members has placed in us. We will do everything in our power to earn your business every day. rs fat **President's Report** e Donald A. DeCinque aunts uncles President

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brothers grandparents aunts uncles nieces nephews grandchildren in-laws mothers fathers children sisters brothers grandparents aunts uncles nieces nephews grandchildren in-laws mothers fathers children sisters brothers grandparents aunts uncles nieces nephews grandchildren in-laws mothers fathers children sisters brothers The mission of the Credit Committee is to insure the Credit Union is making the best use of members' deposits by lending those funds to fellow members. No matter what the need -from the purchase of a home to consolidating debts and everything in between- Atlanta Postal Credit Union makes funds available to all qualified members for any worthwhile purpose.

APCU handles literally thousands of loan applications every year. It is the Credit Committee's responsibility to make certain each and every member request is handled in an equitable manner and loan decisions are made in accordance with APCU's loan policies. To this end, the Committee meets regularly to review member applications and audit the decisions of our lending staff.

> 2004 was another year of economic uncertainty. This lack of consumer confidence in the economy resulted in fewer loan requests than previous years but members continued to look to APCU for money to purchase homes, vehicles, recreational vehicles, and to consolidate bills. In meeting the financing needs of thousands of members, the Credit Union ended 2004 with total outstanding loans in the amount of \$476,063,789.

During the year several loan promotions were conducted. An RV promotion with exceptional rates and repayment options was offered. We participated in five car sales featuring hundreds of new and pre-owned vehicles. We mailed pre-approved auto loan invitations to qualified members. Special financing rates were provided to members purchasing vehicles through the Credit Union's auto buying service. And parents of graduating high school seniors received information about APCU's Home Equity Line of Credit (HELOC) program and how it might serve as a funding source for upcoming educational expenses.

As we look toward the future, the Credit Committee, Loan Department and management staff will continue to seek new and innovative ways to assist members with their financing needs. Our objective remains constant – to provide financial support to our members, unsurpassed by any other financial institution. We sincerely want to be the institution members call first when they need to borrow money.

Your Committee members will continue to provide exceptional financial assistance to you and your family now and in the future. We thank you for your business and sincerely appreciate the confidence you continue to show in us.

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The principal function of the Supervisory Committee is to oversee the assets of Credit Union members. The Committee confirms and validates that the financial information reported to the Board of Directors and members accurately reflects the fiscal condition of the Credit Union. The Supervisory Committee also reviews APCU's policies and procedures to insure compliance with all established state and federal laws as well as the Credit Union's Bylaws.

A mandate in APCU's Bylaws directs the Supervisory Committee to complete a comprehensive audit of Credit Union operations every year. To comply with the mandate, the Committee retained the services of Mauldin and Jenkins, Certified Public Accountants and Consultants, to conduct the 2004 audit. The Supervisory Committee is pleased with the preliminary conclusions of the examination. The findings thus far are consistent with the Credit Union's long history of prudent financial management.

The Credit Union's regulatory agencies, the Georgia Department of Banking and Finance and the National Credit Union Administration, conducted their examinations in October 2004. Both agencies reported excellent results to the Board of Directors. As Supervisory Committee Chairman, I am pleased to report that the Board of Directors has worked diligently and performed its duties and obligations in a conscientious manner. Additionally, President DeCinque and his staff carried out their duties attentively and professionally while keeping the safety and soundness of the Credit Union as top priorities. By making sound decisions, establishing straightforward operating policies, and remaining always mindful of our members' interest, each individual member of the Board and staff has fulfilled his/her obligation to the membership.

To the volunteers who serve on the Supervisory Committee, I extend my sincere gratitude for hours of hard work, personal commitment and dedication demonstrated throughout the year. As a Committee, we appreciate the opportunity to serve the members of Atlanta Postal Credit Union and look forward to carrying out our responsibilities again in 2005.



**Supervisory** 

James L. Cabe

**Committee Report** 

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c	Assets	
.0	Loans	\$ 476,063,789
<b>.</b>	Loan Reserve	(3,929,084)
p	Cash	2,733,209
2	Investments	977,657,215
ŏ	Land and Buildings	154,338
ž	Other Fixed Assets	2,397,097
atement of Financial Condition	Other Assets	33,069,636
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L L	Total Assets	\$ 1,488,146,200
ŭ		
ï	Liabilities & Equity	
<b>4</b> - 7	Accrued Dividends Payable	\$ 213,937
Og	Accounts Payable	3,008,943
<b>*</b>	Shares & Deposits	1,299,278,255
С С С	Reserves	22,554,365
<b>D</b>	Undivided Earnings	163,090,700
Ťġ.	Total Liabilities & Equity	\$ 1,488,146,200
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Income	<i>Income</i> Interest on Loans Income from Investments Other Income	\$ 32,373,037 26,829,041 3,507,128
<b>of I</b>	Total Gross Income	\$ 62,709,206
Statement as of December 31,	<i>Distribution of Income</i> Dividends on Shares Interest on Deposits Required Reserve Transfer Transfer to Undivided Earnings Expenses	\$ 21,909,668 8,732,913 500,694 10,886,603 20,679,328
	Total Income Distribution	\$ 62,709,206

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## **Board of Directors**

Moses M. Spence, Chairman Sam B. Dowdy, Secretary Katherine S. Brown James L. Cabe Donald A. DeCinque David Disharoon Royce L. Jackson H. Preston Mulkey Bud Wilkinson Jack M. Wheeler-Honorary Director

## **Supervisory Committee**

James L. Cabe, Chairman Robert L. Harris, CPA Herbert W. MacNabb Roy L. Matthews H. Preston Mulkey

## **Credit Committee**

Katherine S. Brown, Chairman George Lamar Pat Little-Trever J.T. Middlebrooks Roy G. Rainwater



## **Branch Listing**

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### MAIN OFFICE

3900 Crown Road Atlanta, GA 30380-0001 404-768-4126 Local 800-849-8431 Toll Free 404-669-2750 Fax *Office Hours* Monday-Friday 9:00 a.m.-4:00 p.m. *Telephone Service* 8:30 a.m.-5:00 p.m.

#### **DECATUR BRANCH**

P.O. Box 803 Decatur, GA 30031 404-373-2646 Local 404-378-5642 Fax *Office Hours* Monday-Friday 9:00 a.m.-4:30 p.m. *Telephone Service* 8:30 a.m.-5:00 p.m.

### NORTH METRO BRANCH

Real Estate Department P.O. Box 588050 North Metro, GA 30029-8050 770-921-7091 Local 800-849-8436 Toll Free 770-921-7186 Fax *Office Hours* Monday-Friday 9:00 a.m.-4:30 p.m. *Telephone Service* 8:30 a.m.-5:00 p.m.

## **BULK MAIL CENTER**

1800 James Jackson Pkwy., NW Atlanta, GA 30369-9751 404-792-8560 Local 404-792-2512 Fax *Office Hours* Monday-Friday 9:00 a.m.-4:30 p.m. *Telephone Service* 8:30 a.m.-5:00 p.m.

#### **MACON BRANCH**

**VISA** Department 900 Pio Nono Ave. Macon, GA 31204-4059 478-746-4283 Local 800-849-8434 Toll Free 478-746-8999 Fax 800-654-7728 VISA Card Services Office Hours Monday-Friday 9:00 a.m.-4:30 p.m. **Telephone Service** 8:30 a.m.-5:00 p.m. Drive-Up Window Service Monday-Friday 9:00 a.m.-4:30 p.m.

24-HOUR LENDING CENTER 800-371-6917

#### **KEY TELLER SERVICE**

In Atlanta - 404-763-APCU (2728) In Georgia - 800-822-0251 Outside Georgia 800-849-APCU (2728)

#### **INTERNET ADDRESS**

Visit our Home Page at http://www.apcu.com e-mail: info@apcu.com

